

Jesse Laprade

Email: jesselaprade@gmail.com

Portfolio: m455.casa/portfolio.html

Professional History

Qlik

Technical Writer, August 2020 – November 2020

- Edited and redesigned data-visualizing software documentation using MadCap Flare to meet accessibility standards.

Public Services and Procurement Canada

Technical Writer, May 2019 – June 2020

- Designed software manuals, style guides, convention guides, content strategies, web content, and educational articles for architects and engineers.
- Researched and proposed task-management, communications, website-generation, and content-management software for our team.
- Programmed a stand-up bot for our team's Slack workspace in Clojure.

Confucius Institute

Web Content Editor, January 2016 – April 2016

- Edited brochures, biographies, and web content to improve readability.
- Redesigned web content layouts, schedules, and student-level grouping to ease registration processes.

Centre for Rational and Cognitive Therapies

Web Content Editor, August 2013 – June 2014

- Edited documents and web content to improve readability.
- Researched and proposed software alternatives to save money for our team.

Skills and Qualifications

- **Document design:** Manuals, readmes, quick-reference guides, programming documentation, white papers, proposals, conventions guides, style guides.
- **Tools:** Scribble, Pandoc, Sphinx, Git, LibreOffice, Tmux, Vim, Emacs, MadCap Flare, Adobe FrameMaker.
- **Structured Languages:** HTML, CSS, Markdown, reStructuredText, DITA XML, JSON, S-expressions.
- **Certificates:** HSK Level 4 Chinese proficiency, Certificate in the Teaching of English as a Second Language (CTESL).

Education

- Technical Writer Post-Graduate Certificate with Honours, Algonquin College, 2019.
- Bachelor of Arts with Honours in Applied Linguistics and Discourse Studies. Minor in Mandarin Chinese, Carleton University, 2017.

Volunteer Experience

ESL Teacher

Ottawa Chinese Community Service Centre, January 2016 – April 2016

- Designed lesson plans and provided lectures on English fluency and grammar to LINC 5/6 students.

Mandarin Language Tutor

Carleton University, September 2015 – April 2016

- Provided tutoring services on Mandarin grammar, pronunciation, and tones.

ESL Teacher

Ottawa Chinese Community Service Centre, June 2014 – August 2014

- Designed lesson plans and provided English lectures to elderly Chinese people who could not speak English.

Talks and Workshops

- 2020, Write the Docs: Presented a [talk and workshop](#) on Scribble, a programmatic documentation tool.

Projects and Contributions

- [m455.casa](#): Learned how to maintain a Linux server using SSH, nginx, Fail2Ban, rsync, git, Pandoc, Markdown, HTML, CSS, Gitea, and Oragono.
- [fa](#): Programmed and documented a command-line agenda.
- [nicethings](#): Programmed and documented a decentralized, community-based, command-line tool to cheer people up.
- [pancake](#): Programmed and documented a static website generator.
- [rodo](#): Programmed and documented a command-line todo list.
- [Fennel](#): Designed and edited [Fennel's setup guide](#), and provided suggestions for compiler messages with a team of developers.
- [Pigeon](#): Edited specifications for an off-grid, serverless, peer-to-peer protocol.